

## Congratulations to Riverview Health Services' Nerie Asio 2011 Recipient of Riverview's "Committed to Excellence" Award



Riverview Rehabilitation and Health Care center is pleased to announce that Certified Nursing Assistant Nerie Asio has been recognized with the Riverview "Committed to Excellence" Award.

After an interesting international career that included cooking at the Italian embassy and training midwives on the mission field in Sudan, Nerie became part of Riverview's family in 1994. In those early years, she quickly endeared herself to residents, families, and staff. Upon learning of her daughter's health concerns, Nerie left the U.S. and returned to the Philippines. After seven years of navigating through bureaucratic red tape, Nerie, accompanied by her husband Gerry, was able to return to America. Now, as American citizens, they are hoping their daughters' families will soon be able to join them in the United States.

According to Riverview Administrator JoAnn Lind, "Even though Nerie was educated and trained as a midwife, she has been willing to work in whatever capacity she was needed at Riverview. As a certified nursing assistant, med-tech, restorative care assistant, and – more often than not – as a volunteer, Nerie has been invaluable. Her work ethic is exemplary. Over the years, residents and their families have been quick to express appreciation of Nerie's comforting, kind, gentle, and thorough ways. Her peers and supervisors have expressed their appreciation for her willingness to step in at a moments' notice – and not just in the workplace, but within the community."

It doesn't matter if Nerie is "on the clock" or volunteering during her spare time, she wholeheartedly shares her talents, skills, friendship, and warm heart with all she meets. Riverview is blessed to count Nerie as both a staff member and friend. Nerie's enthusiasm and fun spirit enriches our residents' days. Together, Nerie's unique skills, drive, and professionalism truly promote the mission of Riverview: to offer an environment in which every resident can attain his or her highest potential of independent function and wellness.



*"I was speechless, surprised, and overwhelmed. I love our residents; I treat them like they were my parents or my grandparents. I do what I can, the best that I can, to always help them."*

Dianna Peter, the head of Riverview's Restorative Care and Rehabilitative Therapy department, adds, "Nerie's just a blessing to have. She's never too busy to give our residents extra, quality time . . . her organizational skills are superb, . . . she impresses our consultant therapists, fellow staff, and our clients with her wide range of abilities . . . I just can't say enough good things about her!"

With this honor, Nerie joins an exclusive club of outstanding Riverview staff, including Office Manager Sherry Sovell, Administrative Secretary Stacey Hunter, and Certified Nursing Assistants Brenda Standifer and Ed Reyes.

The South Dakota Health Care Association has also included two of Riverview's professionals among South Dakota's best. In 2008, Riverview's Social Services Designee Virginia Haman received the SDHCA's "Social Services Award" for her exceptional work. In 2010, Beth Holm, R.N, was recognized as South Dakota's top director of nursing by the SDHCA when presented with their "Service Award in Nursing."

Given these commendations, Riverview Health Services continues to build upon its reputation of quality, compassionate, and exceptional health care services in our community. Riverview received a Five-Star rating from Medicare's Five-Star Quality Rating System following the state's survey in both 2010 and 2011. Of the 27 nursing facilities within 50 miles of Riverview, only four facilities received ratings of five stars, and only 10% of nursing facilities receive this distinction nationwide.

Even as we congratulate our staff for their continued commitment to excellence, we remain dedicated to pursuing even higher standards of care, focusing on maximizing our residents' well being, health, comfort, and quality of life.

Thank you, Nerie, for your outstanding service and friendship! Congratulations on a well-deserved honor!

Riverview Health Services combines the best of nursing, nutrition, social services, therapy, restorative care, and activities in a team-oriented approach uniquely tailored to your individual wellness needs. Let us help you attain and maintain your best!

*If you would like to congratulate Nerie or check out the "award-winning" services of Riverview Rehabilitation and Health Care Center, please call 997-2481, visit our website [www.riverviewhealth.com](http://www.riverviewhealth.com), or stop in today!*

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