

Congratulations

to Riverview Health Services' Beth Holm, RN & DON

recipient of the

South Dakota Health Care Association's 2010 Service Award in Nursing

Riverview Health Services is pleased to announce that Beth Holm, R.N, has been recognized as South Dakota's top director of nursing by the South Dakota Health Care Association. Throughout her nursing career, Beth has proven to be a valuable asset to both Riverview and the nursing community. She is the current President of the Region I Nursing Council, a member of the Nursing Council State Board, and has served past terms as Region I's Vice President. In all of her endeavors, Beth works to promote a sense of community within Riverview, Moody County, and the long-term care community of South Dakota.

As Beth says, "My goal is to help our residents reach and maintain their health and well-being while still feeling like a vital part of our community. I want to let people know that life doesn't end when you enter a nursing home. Life goes on and can be very rich and rewarding."

Riverview administrator JoAnn Lind believes the honor is well-deserved. "Beth not only accomplishes with expertise her job duties, but she exceeds expectations! Her strong points are many. She encounters problems with a calm, open mind and a smile – but above all, she listens. This approach has diffused many situations so that solutions are attainable. Her professionalism, organizational skills, and nursing expertise are at the top of the list. We are blessed to have her working at Riverview as part of our health care team."

Both residents and family members have noticed Beth's outstanding work ethic and involvement in all levels of care. According to Riverview friends Harold and Becky Schoeneman, "We couldn't be happier to hear that Beth has received this award. She combines compassion with attention to details, always working to make sure that she and the rest of the staff are doing all they can to see that my mother's needs are met. She does a super job of leading the care conferences, and working with her is always pleasant."



Resident Aileen Rice added, "She's a good example of compassion in her profession. She's able to relate very closely to residents. I've watched her – she isn't afraid of giving a hug when needed or stopping to talk with a resident to address their concerns."

Beth's quality-care focus in Riverview's nursing department is echoed by the commitment to quality from each of Riverview's departments. In 2010, Riverview received a Five-Star rating from Medicare's Five-Star Quality Rating System. Of the 27 nursing facilities within 50 miles of Riverview, only four facilities received ratings of five stars, and only 10% of nursing facilities nation-wide receive this distinction. According to JoAnn Lind, "With Beth leading our fine group of professional nurses and our certified nursing aides, our residents have come to expect and receive an excellent level of care."

Riverview founder LouElla Nace agrees. "It is God's blessing that we have Beth. She really is a gift. I have great admiration and respect for both her personal ability and professional ability. People like her are solid gold. She never leaves anything undone, and her compassion is remarkable. She just has tender-hearted compassion for our residents. We are so fortunate to have her."

This is not the first time that one of Riverview's staff has been honored among South Dakota's best. In 2008, Virginia Haman received the SDHCA's "Social Services Award" for her exceptional work in Riverview's Social Services Department. Much like Virginia, Beth is not one to become complacent with success. As Riverview's Activity Director Lou Janklow said, "Beth has always been incredible. She has worked very hard to make sure we maintain the highest quality of care, day in and day out . . . year in and year out. Her highest priority has always been each and every resident at Riverview. It's a principle she practices each and every day."

As in all nursing facilities, each day brings on new challenges, whether in the form of new regulations or "just life," and Riverview is blessed to have Beth walk through our doors each morning to help meet those challenges.

Thank you, Beth, for sharing the last two decades with Riverview! Congratulations!!!

If you would like to congratulate Beth or check out the "award-winning" services of Riverview Rehabilitation & Health Care Center, call 997-2481, visit our web site www.riverviewhealth.com, or stop in today!



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